



RK & Sons Group

Damage, Return & Expiry Policy

Distributor stock handling policy

1. Transit Damage: Report within 3 days with photo/video proof and invoice details.
2. Manufacturing Defect: Report promptly with batch details, quantity and evidence.
3. Wrong Supply: Shortage/wrong product should be reported within 3 days.
4. Unsold Stock: Normal unsold stock is not automatically returnable.
5. Near-Expiry Stock: Maintain FIFO/FEFO where applicable; return is not automatic.
6. Expired Stock: Must not be sold; treatment depends on Company policy and applicable law.
7. Return Authorization: Do not send stock back without prior written approval.
8. Storage: Distributor is responsible for suitable storage and protection from damage/contamination.

Distributor Name	_____
Acknowledgement Signature	_____
Date	_____